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Dear relationship,

In these challenging times which all of us are currently experiencing, continuity is essential. Through this email I would like to inform you on our adapted activities and possibilities.

First of all, Twentebelt is fully operational and we're available whenever you need us. Despite the current situation, we'll try to maintain our services to you the best we can.

As this situation asks for precaution and adjustments, we've taken the following actions:

- Our employees are currently not visiting suppliers or customers. You can reach us through telephone, email or video conference.
- We do not receive suppliers or customers at our own facilities. All appointments are converted into digital meetings.
- Some of our employees are working from home. But all of them are (digitally) available to assist.
- We are doing our best effort to accommodate possible delays in delivery times.

While taking these adjustments into account, we'll be here for you. But most important during these difficult times, is staying healthy.

Best regards,

**Gerrit Vincent**

Managing director | Twentebelt B.V.

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**Address**  
Petroleumhavenstraat 1-3  
7553 GS Hengelo  
The Netherlands

**Contact**  
+31 (0)74 242 47 05  
sales@twentebelt.com  
www.twentebelt.com

